

2-1-1 Idaho CareLine Year-to Date Spanish Contacts As of January 2009

[State Fiscal Year (SFY) = July 1, 2008 to June 30, 2009]

Call Classification	July	August	September	October	November	December	January	Total Calls
Abuse/Neglect	3	4	5	8	0	0	1	21
Adoption	2	2	3	1	0	2	5	15
Childcare	85	142	129	128	90	80	115	769
Clearinghouse	0	0	0	0	0	0	0	0
Dentist	3	2	4	3	5	4	0	21
Disabilities (under age 3)	0	3	0		0	1	1	5
Disabilities (age 3 & older)	0	0	1	1	0	1	0	3
Doctor	8	7	7	5	5	8	7	47
Employment / Business	4	2	2	7	4	0	2	21
Environmental Health	0	0	0	0	0	0	0	0
Financial Service / Benefits	156	234	253	356	327	422	349	2097
Foster Care	0	0	1	3	1	3	2	10
Fraud	0	1	1	2	1	1	2	8
Health Resources	26	20	19	24	9	12	17	127
Immunizations	0	2	3	0	0	0	3	8
Medicaid (Age 19-)	147	156	202	225	122	145	189	1186
Medicaid (Age 19+)	81	101	127	140	133	135	139	856
Medicaid Dentist	5	4	2	5	3	3	6	28
Medicaid Doctor	12	18	13	20	12	13	24	112
Mental Health	1	4	2	2	2	4	2	17
Miscellaneous	11	26	15	12	16	16	24	120
Senior Issues (Age 60 & older)	2	1	0	0	0	0	2	5
Social Security	0	5	6	1	0	3	3	18
Substance Abuse	0	0	0	1	1	1	0	3
Tobacco	0	0	0	0	0	0	0	0
WIC	12	5	17	8	12	6	10	70
Total:	558	739	812	952	743	860	903	5567

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..